

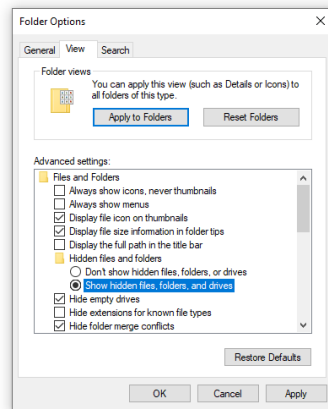
Solution to a corrupt Profis AutoUpdate software.

- You will need ADMIN permissions to un-install and install new AutoUpdate version
- While you are updatingAutoUpdate, the PROFIS software should not be running

1)Uninstall Hilti Profis Autoupdate from Control panel.

2) Go to user profile and change view to show hidden files, folders as shown.

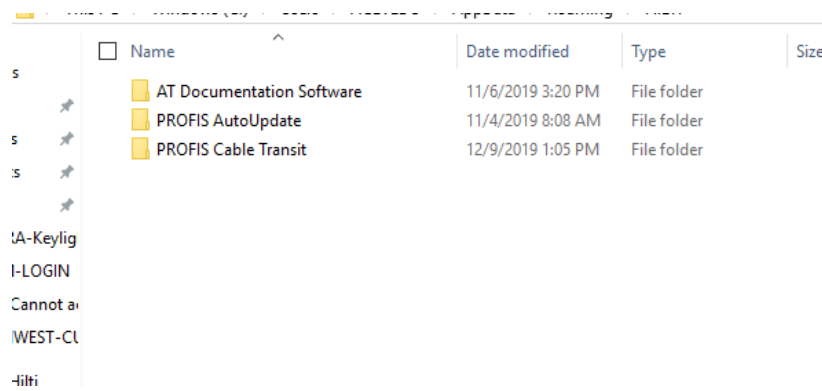
3D Objects	11/26/2019 8:00 AM	File folder
Contacts	11/26/2019 8:00 AM	File folder
Desktop	12/6/2019 4:09 PM	File folder
Documents	12/9/2019 10:27 AM	File folder
Downloads	12/9/2019 1:04 PM	File folder
Favorites	11/26/2019 8:00 AM	File folder
Links	11/26/2019 8:00 AM	File folder
Music	11/26/2019 8:00 AM	File folder
OneDrive	10/3/2019 12:48 PM	File folder
OneDrive - Hilti	12/10/2019 7:58 AM	File folder
Pictures	11/26/2019 8:00 AM	File folder
Saved Games	11/26/2019 8:00 AM	File folder
Searches	11/26/2019 8:00 AM	File folder
Videos	11/26/2019 8:00 AM	File folder



Open AppData/Roaming/Hilti

3D Objects	11/26/2019 8:00 AM	File folder	
AppData	9/27/2019 10:24 AM	File folder	
Contacts	11/26/2019 8:00 AM	File folder	
Desktop	12/6/2019 4:09 PM	File folder	
Documents	12/9/2019 10:27 AM	File folder	
Downloads	12/9/2019 1:04 PM	File folder	
Favorites	11/26/2019 8:00 AM	File folder	
Links	11/26/2019 8:00 AM	File folder	
MicrosoftEdgeBackups	10/28/2019 11:06 ...	File folder	
Music	11/26/2019 8:00 AM	File folder	
OneDrive	10/3/2019 12:48 PM	File folder	
OneDrive - Hilti	12/10/2019 7:58 AM	File folder	
Pictures	11/26/2019 8:00 AM	File folder	
Saved Games	11/26/2019 8:00 AM	File folder	
Searches	11/26/2019 8:00 AM	File folder	
Videos	11/26/2019 8:00 AM	File folder	
NTUSER.DAT	12/9/2019 5:09 PM	DAT File	5,376 KB

3) Delete Profis AutoUpdate folder only as shown below.



<input type="checkbox"/>	Name	Date modified	Type	Size
5	AT Documentation Software	11/6/2019 3:20 PM	File folder	
5	<b>PROFIS AutoUpdate</b>	11/4/2019 8:08 AM	File folder	
5	PROFIS Cable Transit	12/9/2019 1:05 PM	File folder	

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WEST-CL  
-hilti

Install a fresh new install of Profis AutoUpdate

4)

COPY AND PASTE LINK below to Chrome browser and to install Profis AutoUpdate.

After the installation is completed, make sure you update the AutoUpdate software.

[http://download.hilti.biz/data/techlib/profis\\_autoupdate/Hilti.AutoUpdate.Setup.msi](http://download.hilti.biz/data/techlib/profis_autoupdate/Hilti.AutoUpdate.Setup.msi)